

riscogroup.com



VUpoint

Pan/Tilt Indoor P2P IP Camera



Model: RVCM61H03

EN

FR

ES

IT

Quick Guide

Language

Page



3



6

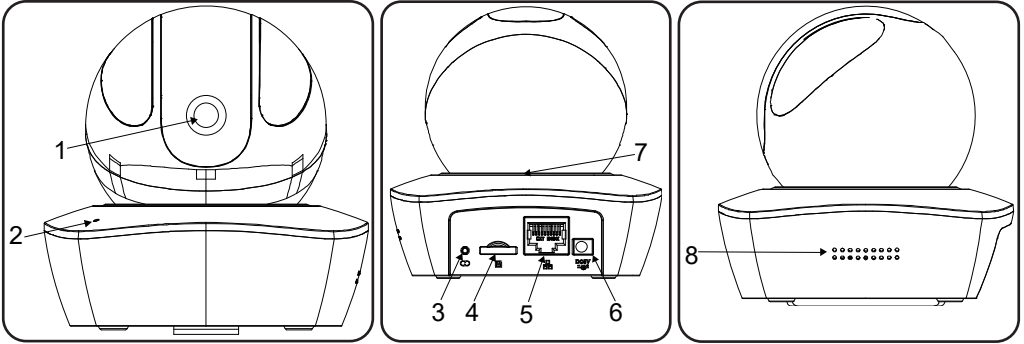


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12

IP Camera Components



Label	Description
1	Lens
2	Microphone
3	Reset/WPS button
4	Micro SD card slot

Label	Description
5	Ethernet port
6	Power port
7	Indicator light
8	Speaker

Note:

- For reset (used to return the camera settings to factory default mode), long press the Reset/WPS button for 8 seconds; the light turns off
- For WPS (Wi-Fi Protected Setup), one quick press

Indication	Status
Red light normally on	Booting
Green light slow flashing	IP Camera is not connected to the RISCO Cloud. Please check for internet connection and try to connect again by rebooting the IP Camera.
Blue light normally on	IP Camera is successfully connected to the RISCO Cloud.
Blue light flashing	Device upgrade
Red light slow flashing	SD Card malfunction or external hardware alarm

Defining IP Camera Settings

Step 1

Connect one end of the network cable (LAN) to the camera Ethernet port and the other side to your router.

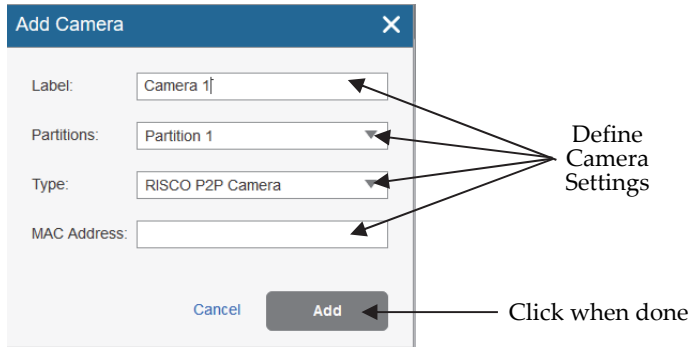
Step 2

Log into the Installer Administration application (www.riscocloud.com/installer) and enter your Installer Admin user name and password.

NOTE – It is recommended to use Google Chrome or Mozilla Firefox to log into the Installer Administration application.

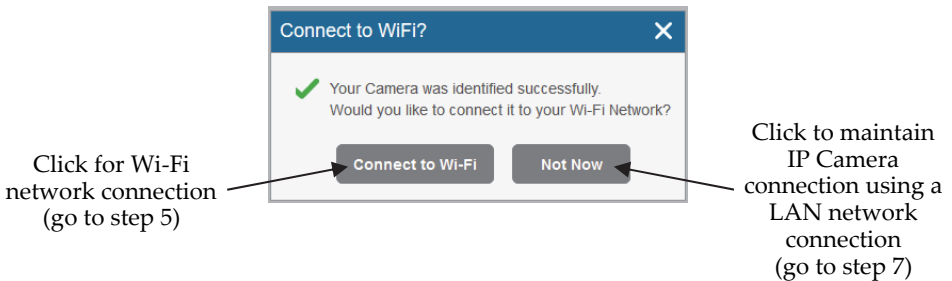
Step 3

Once logged in, click Control Panels List → select the desired control panel → click Network Cameras → click **+ Add Camera** and then enter the definitions into the provided fields.



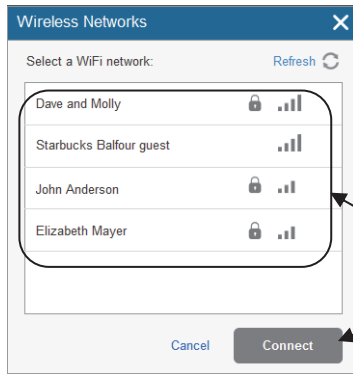
Step 4

Select one of the following options:



Step 5

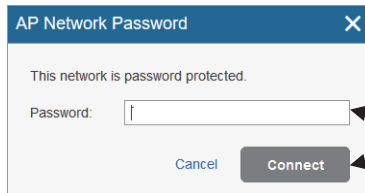
If you selected the “Connect to Wi-Fi” option, select a wireless network from the available list and click Connect.



Make your selection and then click Connect

Step 6

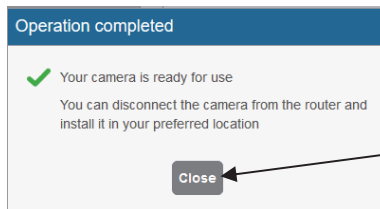
If your network is password protected, enter a password into the displayed password screen and then click Connect.



Enter the Network Password and click Connect

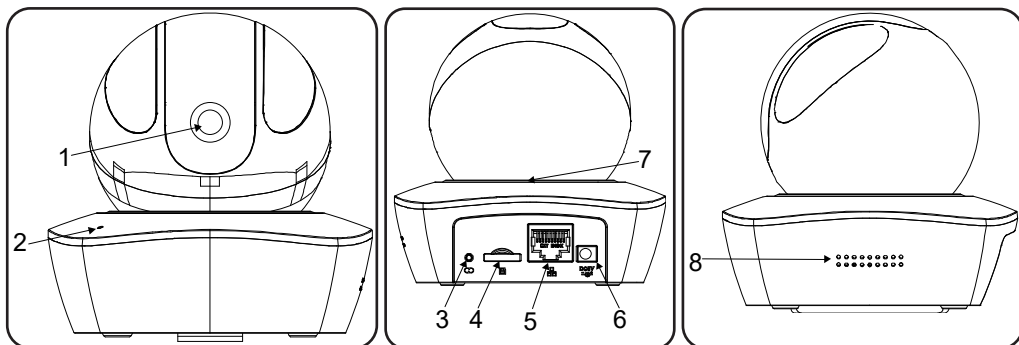
Step 7

Once this message is displayed, click Close. The defined IP camera is displayed in the IP Cameras page.



Click Close

Composants de la caméra IP



Libellé	Description
1	Objectif
2	Microphone
3	Bouton de réinitialisation/WPS
4	Logement pour carte Micro SD

Libellé	Description
5	Port Ethernet
6	Port d'alimentation
7	Indicateur LED
8	Haut-parleur

Remarques :

- Pour réinitialiser la caméra (c.-à-d. rétablir ses paramètres par défaut), appuyez sur le bouton de réinitialisation/WPS pendant 8 secondes ; le voyant s'éteint
- Pour activer le WPS (Wi-Fi Protected Setup), appuyez rapidement

Indication	État
Voyant rouge allumé normalement	Démarrage en cours
Voyant vert clignotant lentement	La caméra IP n'est pas connectée au RISCO Cloud. Vérifiez la connexion Internet et essayez de vous reconnecter en redémarrant la caméra IP.
Voyant bleu allumé normalement	La caméra IP a bien été connectée au RISCO Cloud.
Voyant bleu clignotant	Mise à niveau de la caméra
Voyant rouge clignotant lentement	Dysfonctionnement de la carte SD ou alarme matérielle externe

Définition des paramètres de la caméra IP

Étape 1

Raccordez l'une des extrémités du câble réseau (LAN) au port Ethernet de la caméra, et l'autre extrémité à votre routeur.

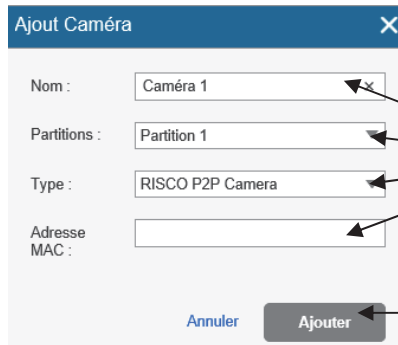
Étape 2

Connectez-vous à l'application Installateur Admin (www.riscocloud.com/installer), puis spécifiez votre nom d'utilisateur et votre mot de passe.

REMARQUE : il est recommandé d'utiliser Google Chrome ou Mozilla Firefox pour se connecter à l'application Installateur Admin.

Étape 3

Une fois que vous êtes connecté, cliquez sur Liste des centrales → sélectionnez la centrale de votre choix → cliquez sur Caméras IP → cliquez sur **+ Ajout Caméra**, puis renseignez les champs requis, comme dans l'exemple suivant.

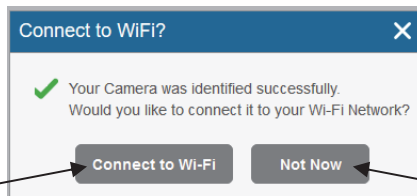


Définissez les paramètres de la caméra

Cliquez lorsque vous avez terminé

Étape 4

Sélectionnez l'une des options suivantes :

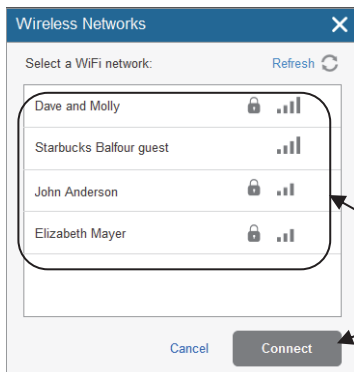


Cliquez pour établir la connexion Wi-Fi (passez à l'étape 5)

Cliquez pour maintenir la connexion de la caméra IP via une connexion réseau LAN (passez à l'étape 7)

Étape 5

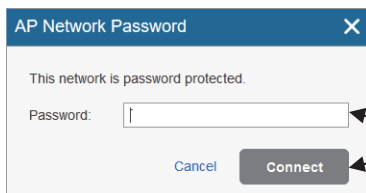
Si vous avez sélectionné l'option « Connecter au Wi-Fi », sélectionnez un réseau sans fil dans la liste disponible, puis cliquez sur Connecter.



Effectuez votre sélection et cliquez sur Connecter

Étape 6

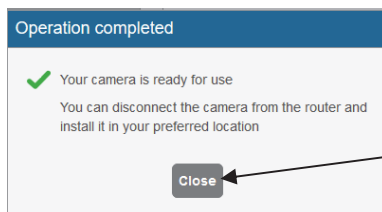
Si votre réseau est protégé par mot de passe, saisissez un mot de passe dans l'écran qui s'affiche, puis cliquez sur Connecter.



Saisissez le mot de passe du réseau et cliquez sur Connecter

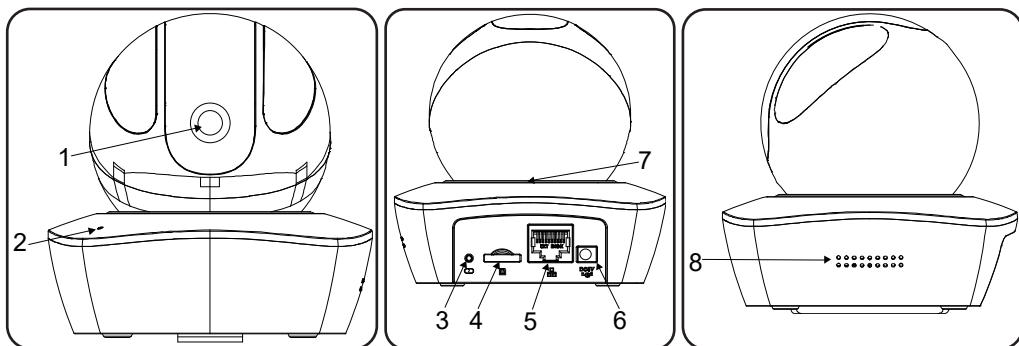
Étape 7

Lorsque le message suivant s'affiche, cliquez sur Fermer. La caméra IP définie s'affiche sur la page Caméras IP.



Cliquez sur Fermer

Componentes de la cámara IP



Número	Descripción
1	Lente
2	Micrófono
3	Botón Reset/WPS
4	Ranura para tarjeta Micro SD

Número	Descripción
5	Puerto Ethernet
6	Puerto de alimentación
7	Indicador
8	Altavoz

Nota:

- Para realizar un Reset (restaurar los ajustes de fábrica de la cámara), mantenga presionado el botón Reset/WPS durante 8 segundos y la luz se apagará
- Para WPS (configuración protegida con Wi-Fi), pulse rápidamente una sola vez

Indicación	Significado
Rojo fijo	Arrancando
Verde con parpadeo lento	La cámara IP no está conectada a RISCO Cloud. Compruebe la conexión a Internet y reinicie la cámara IP para intentar volver a conectarla.
Azul normalmente encendido	La cámara IP está conectada correctamente a RISCO Cloud.
Azul con parpadeo	Actualización del dispositivo
Rojo con parpadeo lento	Fallo de funcionamiento de tarjeta SD o alarma de hardware

Definir la configuración de la cámara IP

Paso 1

Conecte un extremo del cable de red (LAN) al puerto Ethernet de la cámara y el otro extremo al router.

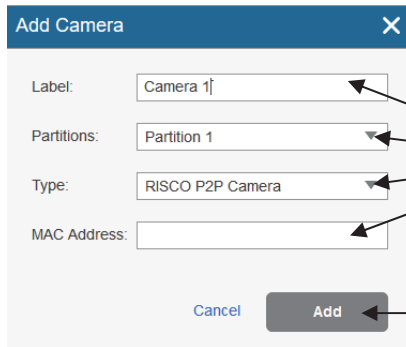
Paso 2

Conéctese a la aplicación de administración de instaladores (www.riscocloud.com/installer) e introduzca su nombre de usuario y su contraseña de administrador de instaladores.

NOTA: es recomendable usar Google Chrome o Mozilla Firefox para conectarse a la aplicación de administrador de instaladores.

Paso 3

Una vez conectado, pulse la lista de paneles de control → seleccione el panel de control que desee → pulse Cámaras de red → pulse **+ Add Camera** y después introduzca las definiciones en los campos correspondientes.

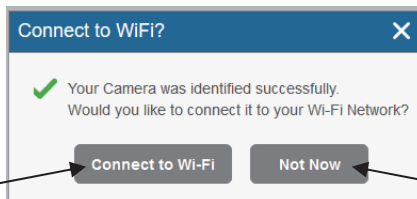


Defina la configuración de la cámara

Pulse cuando haya terminado

Paso 4

Seleccione una de las opciones siguientes:

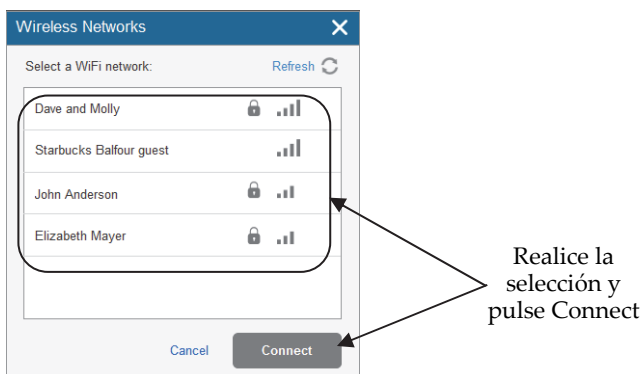


Pulsar para conexión de red Wi-Fi (vaya al paso 5)

Pulsar para mantener la conexión de cámara IP con una conexión de red LAN (vaya al paso 7)

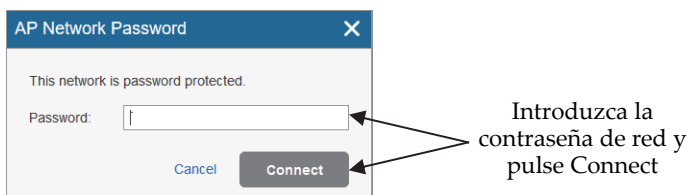
Paso 5

Si selecciona la opción "Connect to Wi-Fi", elija una red inalámbrica en la lista de redes disponibles y pulse Connect.



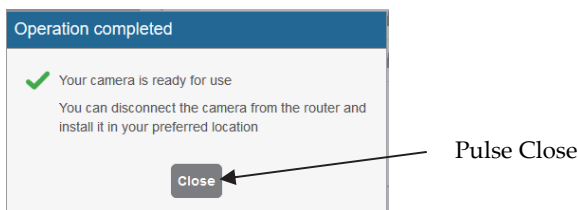
Paso 6

Si la red está protegida con contraseña, introduzca una contraseña en la pantalla de contraseña y pulse Connect.



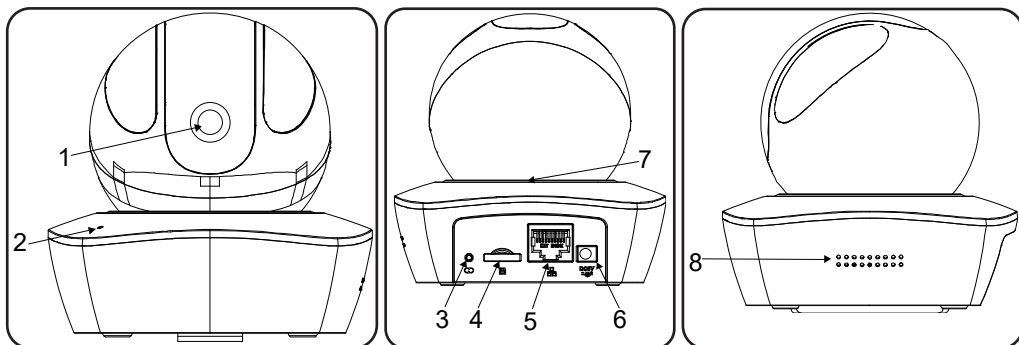
Paso 7

Cuando aparezca este mensaje, pulse Close. La cámara IP definida se visualizará en la página de cámaras IP.





Componenti della telecamera IP



Etichetta	Descrizione
1	Lenti
2	Microfono
3	Pulsante Reset/WPS
4	Alloggiamento Micro SD

Etichetta	Descrizione
5	Porta Ethernet
6	Ingresso Alimentazione
7	Indicatore luminoso
8	Altoparlante

Nota:

- Per il reset (usato per tornare ai valori di fabbrica), premere il tasto Reset/WPS per 8 secondi; l'indicatore luminoso si spegnerà
- Per la funzione WPS (Wi-Fi Protected Setup), premere il tasto normalmente

Stato LED	Significato
Luce rossa fioca	Avvio dispositivo .
Luce verde fioca	La telecamera non è connessa al cloud RISCO. Controllare la connessione internet e tentare una connessione successiva riavviando la telecamera.
Luce verde lampeggiante	Configurazione smart WiFi in corso (modalità WPS).
Luce blu accesa	La telecamera è connessa al cloud RISCO.
Luce blu lampeggiante	La telecamera è nella fase di aggiornamento del firmware
Luce gialla lampeggiante	Connessione di rete fallita o disconnessione.
Luce rossa lampeggiante velocemente	Malfunzionamento dispositivo, avvio fallito, malfunzionamento scheda SD

Configurazione parametri telecamera IP

Passo 1

Collegare un cavo LAN alla porta ethernet della telecamera e con l'altro capo del cavo collegarsi al router.

Passo 2

Entrare nell'area installatore del cloud (www.riscocloud.com/installer) inserendo le proprie credenziali per accedervi.

NOTA – Si consiglia di usare Google Chrome o Mozilla Firefox per entrare nell'area installatore del Cloud.

Passo 3

Una volta entrati selezionare Lista Centrali, scegliere la centrale alla quale si vuole associare la telecamera, cliccare sul Telecamere IP nella parte sinistra della schermata, cliccare su **+ Aggiungi Telecamera** e quindi compilare i campi visualizzati.

Definire i parametri telecamera

Cliccare appena finito

Passo 4

Selezionare una delle opzioni seguenti:

Cliccare per connettersi ad una rete WiFi (andare al passo 5)

Cliccare per mantenere la telecamera connessa via cavo LAN (andare al passo 7)

Passo 5

Se si seleziona “Connettersi al WiFi”, selezionare una rete WiFi tra quelle disponibili e cliccare su Connetti.



Selezionare la rete WiFi e cliccare su Connetti

Passo 6

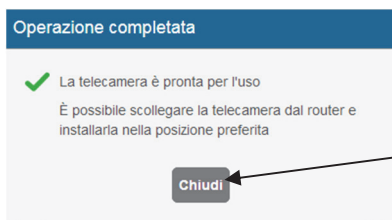
Se la rete selezionata è protetta da password, digitare la password richiesta e cliccare su Connetti.



Inserire la password della rete WiFi e cliccare su Connetti

Passo 7

Appena finito verrà visualizzato il messaggio seguente. Cliccare su Chiudi e la telecamera appena aggiunta verrà visualizzata nella lista delle telecamere.



Cliccare su Chiudi



RED Compliance Statement:

Hereby, RISCO Group declares that this equipment is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. For the CE Declaration of Conformity please refer to our website: www.riscogroup.com.

Rapport de Conformité de RED:

Par la présente, RISCO Group, déclare cet équipement est en conformité aux conditions essentielles et à d'autres dispositions appropriées de la directive 2014/53/EU.

Vous pouvez trouver la copie complète de la déclaration de conformité à la directive 2014/53/EU sur notre site web, à l'adresse suivante : www.riscogroup.com.

Declaración de Conformidad RED :

Por la presente, RISCO Group declara que este equipo cumple con los requisitos esenciales y otras disposiciones relevantes de la Directiva 2014/53/EU. Para la Declaración de Conformidad CE, por favor diríjase a nuestra web: www.riscogroup.com.

Dichiarazione di Conformità RED:

La sottoscritta RISCO Group, dichiara sotto la propria responsabilità che questo prodotto è conforme ai requisiti essenziali e alle altre rilevanti disposizioni della Direttiva Europea 2014/53/EU.

Per le Dichiarazioni di Conformità CE, visitate il nostro sito web: www.riscogroup.com

FCC ID: 2AATL-8112MET

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment

FCC Note

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment on and off, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on to a different circuit from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Standard Limited Product Warranty (“Limited Warranty”)

RISCO Ltd. (“RISCO”) guarantee RISCO’s hardware products (“Products”) to be free from defects in materials and workmanship when used and stored under normal conditions and in accordance with the instructions for use supplied by RISCO, for a period of (i) 24 months from the date of delivery of the Product (the “Warranty Period”). This Limited Warranty covers the Product only within the country where the Product was originally purchased and only covers Products purchased as new.

Contact with customers only. This Limited Warranty is solely for the benefit of customers who purchased the Products directly from RISCO or from an authorized distributor of RISCO. RISCO does not warrant the Product to consumers and nothing in this Warranty obligates RISCO to accept Product returns directly from end users who purchased the Products for their own use from RISCO’s customer or from any installer of RISCO, or otherwise provide warranty or other services to any such end user directly. RISCO’s authorized distributor or installer shall handle all interactions with its end users in connection with this Limited Warranty. RISCO’s authorized distributor or installer shall make no warranties, representations, guarantees or statements to its end users or other third parties that suggest that RISCO has any warranty or service obligation to, or any contractual privity with, any recipient of a Product.

Remedies. In the event that a material defect in a Product is discovered and reported to RISCO during the Warranty Period, RISCO shall accept return of the defective Product in accordance with the below RMA procedure and, at its option, either (i) repair or have repaired the defective Product, or (ii) provide a replacement product to the customer.

Return Material Authorization. In the event that you need to return your Product for repair or replacement, RISCO will provide you with a Return Merchandise Authorization Number (RMA#) as well as return instructions. Do not return your Product without prior approval from RISCO. Any Product returned without a valid, unique RMA# will be refused and returned to the sender at the sender’s expense. The returned Product must be accompanied with a detailed description of the defect discovered (“Defect Description”) and must otherwise follow RISCO’s then-current RMA procedure published in RISCO’s website at www.riscogroup.com in connection with any such return. If RISCO determines in its reasonable discretion that any Product returned by customer conforms to the applicable warranty (“Non-Defective Product”), RISCO will notify the customer of such determination and will return the applicable Product to customer at customer’s expense. In addition, RISCO may propose and assess customer a charge for testing and examination of Non-Defective Product.

Entire Liability. The repair or replacement of Products in accordance with this Limited Warranty shall be RISCO’s entire liability and customer’s sole and exclusive remedy in case a material defect in a Product is discovered and reported as required herein. RISCO’s obligation and this Limited Warranty are contingent upon the full payment by customer for such Product and upon a proven weekly testing and examination of the Product functionality.

Limitations. This Limited Warranty is the only warranty made by RISCO with respect to the Products. The warranty is not transferable to any third party. To the maximum extent permitted by applicable law, this Limited Warranty shall not apply and will be void if: (i) the conditions set forth above are not met (including, but not limited to, full payment by customer for the Product and a proven weekly testing and examination of the Product functionality); (ii) if the Products or any part or component thereof: (a) have been subjected to improper operation or installation; (b) have been subject to neglect, abuse, willful damage, abnormal working conditions, failure to follow RISCO's instructions (whether oral or in writing); (c) have been misused, altered, modified or repaired without RISCO's written approval or combined with, or installed on products, or equipment of the customer or of any third party; (d) have been damaged by any factor beyond RISCO's reasonable control such as, but not limited to, power failure, electric power surges, or unsuitable third party components and the interaction of software therewith or (e) any failure or delay in the performance of the Product attributable to any means of communication provided by any third party service provider, including, but not limited to, GSM interruptions, lack of or internet outage and/or telephony failure. BATTERIES ARE EXPLICITLY EXCLUDED FROM THE WARRANTY AND RISCO SHALL NOT BE HELD RESPONSIBLE OR LIABLE IN RELATION THERETO, AND THE ONLY WARRANTY APPLICABLE THERETO, IF ANY, IS THE BATTERY MANUFACTURER'S WARRANTY. RISCO does not install or integrate the Product in the end user's security system and is therefore not responsible for and cannot guarantee the performance of the end user's security system which uses the Product or which the Product is a component of.

This Limited Warranty applies only to Products manufactured by or for RISCO. Further, this Limited Warranty does not apply to any software (including operating system) added to or provided with the Products or any third-party software, even if packaged or sold with the RISCO Product. Manufacturers, suppliers, or third parties other than RISCO may provide their own warranties, but RISCO, to the extent permitted by law and except as otherwise specifically set forth herein, provides its Products "AS IS". Software and applications distributed or made available by RISCO in conjunction with the Product (with or without the RISCO brand), including, but not limited to system software, as well as P2P services or any other service made available by RISCO in relation to the Product, are not covered under this Limited Warranty. Refer to the Terms of Service at: <https://riscocloud.com/ELAS/WebUI/UserLogin/License> for details of your rights and obligations with respect to the use of such applications, software or any service. RISCO does not represent that the Product may not be compromised or circumvented; that the Product will prevent any personal injury or property loss by burglary, robbery, fire or otherwise, or that the Product will in all cases provide adequate warning or protection. A properly installed and maintained alarm may only reduce the risk of a burglary, robbery or fire without warning, but it is not insurance or a guarantee that such will not occur or will not cause or lead to personal injury or property loss. CONSEQUENTLY, RISCO SHALL HAVE NO LIABILITY FOR ANY PERSONAL INJURY, PROPERTY DAMAGE OR OTHER LOSS BASED ON ANY CLAIM AT ALL INCLUDING A CLAIM THAT THE PRODUCT FAILED TO GIVE WARNING.

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